

Date: 11 September 2018

Mr. Themba Goba  
Municipal Manager  
Rand West City Local Municipality

**BY HAND**

**BY E-MAIL** : [themba.goba@randwestcity.gov.za](mailto:themba.goba@randwestcity.gov.za)

Dear Mr. Goba

**### LOCAL MUNICIPALITY: ELECTRICITY SUPPLY CONDITIONS**

1. We confirm to act herein on behalf of our members in the ### Local Municipality, as well as the communities of ##.
2. ### Local Municipality is a holder of a license granted or deemed to have been granted by the Regulator under the Electricity Regulation Act, 4 of 2006.
3. The aforementioned license is provided to the licensee on the condition that certain conditions are met, as more fully set out in the NRS 047-1:2002 document relating to the quality of electricity services, as well as the NRS 048-1:2002 document relating to the quality of the electricity supply.
4. On evaluating your compliance with the provisions of said documents, we have noted that you have failed to provide services in accordance with the standards prescribed. We specifically draw your attention to the following aspects as stated in provision 4.5.1 and 4.5.2 of the NRS 047-1:2002 document:
  - 4.1. ##
  - 4.2. ###;
  - 4.3. ###;
  - 4.4. ###;
  - 4.5. ###.
5. It has come to our members' attention that the after hour services of the municipality has been withdrawn, alternatively suspended, notwithstanding a clear directive stating that a 24-hour telephone reporting service should be available to the community. Consequently this means that an entire household may be expected to function without electricity for an entire weekend, should the electricity supply be interrupted on a Friday afternoon after 16h00.
6. The aforementioned failure may also have disastrous consequences should high priority services be needed at hospitals, clinics and emergency operating rooms.

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Member Administration — Fax: 012 644 0342 • E-mail: [afriforum@afriforum.co.za](mailto:afriforum@afriforum.co.za) • Directors: Flip Buys, Rev. Dirk Laufs, Dr Dirk Hermann, Alana Bailey,  
Prof. Danie Goosen, Frans de Klerk, Deon de Vries, Louis Trichardt, Prof. Koos Malan, Kallie Kriel • Reg. No 2005/042861/08 • 054 - 590 - NPO



7. We therefore respectfully request that after hour services be reinstated on an urgent basis, failing which we will have no other alternative than to approach the National Energy Regulator in order to ensure compliance with the provisions of the NRS documents, as well as the Electricity Regulation Act.
8. We trust you find this in order and await your urgent response.
9. Kindly acknowledge receipt of this letter.

Kind regards